



SUPPORTNET

SOUTHEAST'S STUDENT SUCCESS NETWORK



SupportNET and FERPA

The Starfish (SupportNET) platform is FERPA compliant and, therefore, follows FERPA guidelines that protect the privacy of student education records. SupportNET is a resource used in supporting student success (like Degree Works, Banner, Portal, etc.). FERPA guidelines should always be considered when accessing student records.

FERPA permits disclosure of student records to school officials* with a legitimate educational interest. A school official is:

- A person employed by the university in an administrative, supervisory, academic or research, or support staff position (including health or medical staff).
- A person appointed as a voting member of the Board of Regents; a person employed by a company with whom the university has contracted with (i.e.: attorney, auditor, etc.). These officials may have access to data but must fully comply with FERPA and other laws and regulations that protect the privacy of such data.
- A person employed by Southeast Missouri State University Department of Public Safety.
- A student serving on an official committee or who is assisting another school official in performing his or her tasks.

These *school officials have a legitimate educational interest if the official needs to review an education record in order to fulfill their professional responsibility.

Any use of student information outside of an official capacity is prohibited.

For additional information regarding FERPA, contact the Registrar's Office.