RESOLUTION FOR

Nancy Hess

WHEREAS, Nancy Hess is retiring after dedicating over twenty-seven years of service to Southeast Missouri State University; and

WHEREAS, she has served as a valued member of both the Show Me Center and Information Technology departments; and

WHEREAS, her time at the Show Me Center included its opening day; and

WHEREAS, she demonstrated exceptional diligence in the performance of her duties, patience with our clients, and concern for our employees; and

WHEREAS, her outgoing and engaging nature put everyone at ease and made our visitors feel welcome; and

WHEREAS, she trained and guided numerous student workers in the performance of their duties; and

WHEREAS, she handled thousands of phone calls either assisting individuals directly or working to find just the right person to do so; and

WHEREAS, she assisted countless numbers of anxious individuals who had forgotten their passwords; and

WHEREAS, regardless of the work, she brought a pleasant, can-do attitude to the task at hand; and

WHEREAS, she will be missed by all who were privileged to work with her;

NOW, THEREFORE, LET IT BE RESOLVED that the Board of Regents expresses its appreciation and congratulations on behalf of the University and its students, faculty, staff, and administration on this first day of May, Two Thousand Fifteen.

Jay B. Knudtson

President, Board of Regents
Southwest Missouri State University