1. **Review of Complaint Procedures.** The updated complaint procedures were distributed in advance for members of the Council to review. Rosati and Holt noted that the only changes were the addition of the formal complaint option and a paragraph about forwarding to accrediting agencies process when appropriate (as required). Certain types of grievances should be covered through the informal complaint. No concerns were expressed.

2. **AQIP Quality Checkup Visit.** Starrett distributed the itinerary for the Quality Check-up Visit scheduled for this week (September 12-14). The schedule allows for all campus constituents to be engaged in the process. The President expressed appreciation to Dr. Starrett and the Steering Committee and all who worked hard in preparation for this visit.

3. **Discussion of Name for Committee to Research & Recommend Possible New Academic Programs.** The Committee for the University in 2020 recommended that a committee be appointed to research and recommend possible new academic programs. Discussion was held about the name of the committee, and “New Academic Programs Committee” was suggested, but other possible names will be distributed for consideration. Membership was suggested as follows: a representative from Admissions; the Director of Career & Academic Advising; Vice President for Enrollment Management and Student Success; four faculty to be elected from all colleges except liberal arts; a student; a representative of Faculty Senate; a representative of the Provost’s office.

4. **State of the University Message.** President Dobbins provided an overview of his message which will be delivered on September 25. He noted that he hoped the University would review “compression” for staff positions and address salary equity issues where possible. He complimented everyone in every area of campus for the tremendous accomplishments over the past year and for their patience during the renovation of Academic Hall and other facilities. He also asked the Council to send him any suggestions on areas of accomplishment they would like to see highlighted on September 25.
5. **2012 Summer Session Report.** Gathman reported that 70 individuals had been trained to use Moodle during the summer and more workshops will be offered. There were no PELL grants this summer, and the University did experience a decrease in credit hours, but actually credit hours are up when compared to 2010. Online offerings in the summer session are very popular. The most loss in the summer of 2012 was in face-to-face classes.

6. **Unit Items.** Unit items were presented.

   The meeting adjourned at 10:00 a.m.