Creating a Work Ticket with Information Technology

Step 1

Open an Internet Browser to semo.edu/it

Step 2

Located on the right-hand side of the website, please click on “Submit a Ticket.”

Step 3

Select the “Click Here” button in order to login to Web Help Desk and submit a ticket.
Step 4

You may now create a ticket for the IT Help Desk by logging in with your SE Key Username and Password.